

Sometimes a new garden construction can feel like a lengthy process – but we've set out exactly what you can expect along the way



FIRST VISIT

At this point you'll be excited to have your design in place. We'll spend some time looking over the drawings documents, before and coming for a visit. The visit will help us to make a thorough assessment of any potential restrictions to the construction - such as access, obstacles, services and existing trees. We'll also meet you and the designer to make sure we really understand vour vision for your new garden - as we believe great landscapes come through collaboration.



QUOTATION

We'll then start putting together the costs of the build – based on the drawings, specifications and our visit. This can be a lengthy process as we'll be sourcing you the best possible prices from our range of trusted specialist suppliers. We'll then send across a formal quotation for the works involved and our expected timescales.



ACCEPTING THE QUOTATION

At this stage, we'll provide you with samples of all the materials in your construction – so you can truly see and feel what you'll be getting. We spend time talking to both you and the designer to iron out the finer details of our quotation and the build, before entering into contract.





PROJECT PREPARATION

Once you're happy with the quotation and have paid the initial deposit, we'll start putting our plans into action creating work schedules and programmes. We'll secure the supplies needed for the project - it's worth keeping in mind that some products have lead times of a couple of months. We'll put together the right team for the job, including specialist subcontractors - and we'll introduce you to your contracts manager just before we begin on site. The contracts manager will be your main point of contact during the build and is responsible for keeping the site ticking along as it should.



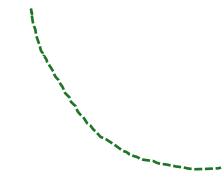
CONSTRUCTION

We're now ready to get underway with construction, according to our agreed timescales and our project plan. This stage can often feel disheartening, as it seems that your garden gets worse before it can get better! There's always a lot of movement of materials at this stage - such as removing spoil, demolition, and bringing in bricks, blocks and concrete for the new design. Whilst there will be periods of fast and slow activity, and sometimes weather issues - rest assured that you can look forward to your new space at the end of the process. The planting and turfing is the last stage of construction, when you'll really start to see your new garden take shape.



KEEPING IN TOUCH

Whilst things might start getting decidedly more messy in your garden, we'll keep checking in to make sure everything is running to plan and resolve any issues that you might have. We'll decide in advance how often to meet with both you and the designer to update you on the build's progress, supplying progress reports and records of any changes along the way. Of course, the foreman will always be on site for any questions you might have in the meantime. Our job is to keep on top of everything so that there's less for you to worry about.





FINISH DATE

We'll be working to an agreed finish date – of course there are sometimes issues along the way, but we'll keep you posted as we go.



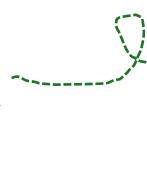
SNAGGING

After completion, our build teams will visit your garden to check everything is as it should be – and we'll get you and the designer's input on this too. We allow for a 'snagging period' where we'll sort out any niggling problems that may crop up, resolve any issues and make sure your garden is looking absolutely perfect!



LOOKING FORWARD

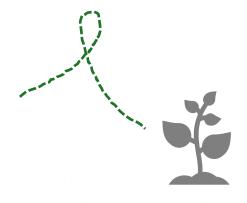
As we approach the end of the construction, our award-winning aftercare teams will share their horticultural expertise on how to look after and develop your new garden going forward. And we'll also offer you the option to commission our expert horticultural team to tend your garden if you wish.





FINAL HANDOVER

After we've resolved any initial issues, we'll meet with you to check that you're happy with everything. This is your chance to bring up any concerns that we can help resolve – as this will be the end of the project. We'll handover all the documentation and finished drawings for the project, and rest assured we'll be keeping in touch for the first year to check everything is developing as it should.



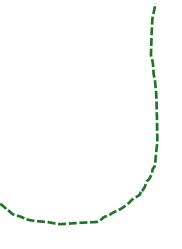
SETTLING IN

It might take a little while for your garden to settle in and start looking its best. We advise it will take about 12-18 months for plants to fill out - of course sometimes it's quicker, but it all depends on your planting and the weather! If we're tending your garden, our horticultural team will not only keep your garden looking pristine, but will ensure it develops and grows in the best way possible. We also love to take a few professional photos at this stage - which we'll share with you and will be displayed proudly on our website.



REACHING MATURITY

We reckon it takes between 3 to 5 years before you have a 'mature' garden – which is when it will be looking really good. We'll be checking in with you along the way to see how the garden develops – and most importantly, how you're enjoying it!



BOWLES & WYER

We're all ears

If you have any questions, we're looking forward to hearing from you

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